



**Community Care Licensing Division  
Quality Assurance, Advocacy and Technical Support Bureau**

**Short-Term Residential Therapeutic Program  
Most Common Deficiencies All Visits in 2019**

This is an analysis of the most common deficiencies cited in 2019 for Short-Term Residential Therapeutic Programs (STRTP). The Quality Assurance Unit reviewed all 353 deficiencies cited. This list is limited to those deficiencies that are equal to two percent (2%) or more of the total number of deficiencies cited.

*Are you a Short-Term Residential Therapeutic Program licensee looking for assistance to come into compliance with these or other issues? Please contact the Technical Support Program at [TechnicalSupportProgram@dss.ca.gov](mailto:TechnicalSupportProgram@dss.ca.gov).*

**These requirements can be found in Title 22 of the California Code of Regulations, Division 6.**

<b>Most common deficiencies cited when citations were issued on all visit types</b>	<b>Regulation Section Title</b>	<b>Regulation Section</b>	<b>This deficiency's percentage of the total deficiencies cited during all visits</b>
The licensee shall provide care and supervision as necessary to meet the client's needs.	Responsibility for providing care and supervision	80078(a)	9%
The licensee shall ensure that each child is free of physical, sexual, emotional, or other abuse, and from corporal or unusual punishment, infliction of pain, humiliation, intimidation, ridicule, coercion, threat, mental abuse, or other actions of a punitive nature including, but not limited to, interference with the daily living functions of eating, sleeping, or toileting, or withholding of shelter, clothing, or aids to physical functioning.	Personal Rights	87072(d)(11)	5%
The facility shall be clean, safe, sanitary and in good repair at all times for the safety and well-being of clients, employees and visitors.	Buildings and Grounds	80087(a)	5%

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Most common deficiencies cited when citations were issued on all visit types	Regulation Section Title	Regulation Section	This deficiency's percentage of the total deficiencies cited during all visits
Hot water temperature controls shall be maintained to automatically regulate temperature of hot water delivered to plumbing fixtures used by clients to attain a hot water temperature of not less than 105 degrees F (40.5 degrees C) and not more than 120 degrees F (48.8 degrees C).	Fixtures, Furniture, Equipment and Supplies	80088(e)(1)	4%
The needs and services plan specified in Section 87068.2 shall be updated at least every 30 days.	Modifications to the needs and services plan.	87068.3(a)	3%
(a) In addition to Section 80078, the following shall apply. (b) The licensee shall provide those services identified in each child's needs and services plan, or Transitional Independent Living Plan, as necessary to meet the child's needs. (c) The licensee shall ensure each child's attendance at an educational program in accordance with state law. (d) Upon the request of a child or nonminor dependent, a licensee shall assist a child or nonminor dependent with developing the skills necessary for self-sufficiency.	Responsibility for providing care and supervision.	87078(a)	2%
The licensee shall ensure that each child is accorded dignity in his or her personal relationships with staff and other persons.	Personal Rights	87072(d)(10)	2%
The licensee shall designate at least one facility manager to be present at the facility at all times when one or more children are present.	Personnel Requirements	87065(f)	2%